

**Response to questions raised at the Kingsmoor Park residents meeting held at the
Moorcroft Centre 25th September 2014**

Hosted by Kier and Thames Valley Housing and attended by:

Chris Ott – Project Manager
Mervyn Williams – Kier Construction Director
Katie Heaslewood – TVH Area Housing Manager
Charlotte Ward – Neighbourhood Manager
Barry Malki – TVH Community Investment Manager

1. Attendees asked what the final fence along Moor Lane will look like?

The current temporary wooden fence along the Moor Lane boundary will be replaced with a wooden fence which will be more in keeping with the local area. The fence will be replaced towards the end of construction (phase 8).

2. Can the new wooden fence along Moor Lane be green instead of brown?

The new metal fence is likely to be brown in colour to be in keeping with the local area.

3. Will the hedges along Moor Lane that are in poor condition be replaced?

Kier will install planting as per Planning – poor hedging outside our site to be managed by Woking Borough Council.

4. What do I do if my fence or property is damaged by builders?

If your property is damaged during the construction, please contact TVH or Kier through the 'contact us' section of the Kingsmoor Park Website or contact Chris Ott, Kier Project Manager (located on site) – Chris.Ott@kier.co.uk or telephone 07775 701690. If the damage has been caused by Kier we will assess the damage and repair or replace as necessary.

5. What will the fence along the Westfield Way boundary look like and what height will it be?

The fence will be a closed boarded wooden fence and it will be 1.8 meters high plus a low level gravel board in areas where the ground level is lower.

6. What is the flood risk for the development?

On site attenuation tanks are being installed and will hold and drain excess water. There is no flood risk for the site.

7. Can bricklayers clean their tools at the end of each day rather than first thing in the morning to keep noise down?

We will speak to our bricklayers and ask that where possible tools are cleaned at the end of each day. The site will be now operational on Saturday mornings between 8am and 1pm and in particular we will ask contractors to keep noise to a minimum

and to be considerate.

8. Is there a speed limit on site and resident suggests the speed limit is being ignored by contractors while on and leaving site.

The speed limit while on site is 10mph and a majority of our machinery is speed restricted. We will remind staff to adhere to the speed restrictions while on site. Staff would need to adhere to the speed limits off site as per the limit set by highways.

9. When will the show home for the private properties be open?

We expect the show home to be opened in around November 2014.

10. How many people will be moving in per week once the properties are ready?

We expect to be moving in around 2/3 new residents or families each week for the TVH properties. This could be slightly less or slightly more during busier or quieter times during the handover schedule.

11. What is the update with apprentices?

We currently have 7 apprentices on site and are working with Nescott College to employ more apprentices. We would like to have 15 apprentices in total, if anyone may be interested in an apprenticeship on site please contact us.

12. When will the new footpath be open to the public?

We expect the new footpath to be opened to the public late in October 2014. The existing footpath will be closed and replaced by the new footpath. We are waiting for approval by Surrey County Council before we can open the footpath to the public. The footpath will be named 'Turners Path' after Trevor Turners Farm which is adjacent to the path but will be moving in due course.

13. Will there be a stile at the end of the footpath to stop people on motorbikes using the path?

This is a good suggestion and something that we are considering. We will be speaking to the planners about installing stile's at each entrance to the footpath.

14. What are the two new paths at the end of Moor Lane for?

One path is the new public footpath that will be opened later in October 2014 and the other path is a new driveway for the Turners Farm House.

15. How will the trees on site be maintained and will TVH/Kier liaise with Surrey Wildlife Trust in this regard?

Trees located outside of an individual properties boundary will be surveyed and maintained by TVH's contractors to ensure that the trees are kept healthy and safe. Trees will be maintained and pruned as necessary to keep the tree at its optimum health. A tree located within a property boundary for a privately owned property will be the responsibility of the homeowner. If the tree is located within the property boundary for a TVH property, TVH and the tenant will be responsible for the tree. We ask tenants to maintain trees within their garden area but understand that we

may need to step in in some circumstances. We will contact the Surrey Wildlife Trust to discuss their programme/plans and will work alongside them to support their plans.

16. Are Kier vehicles being parked on Moor Lane?

We have plenty of parking on site and vehicles belonging to staff are not being parked on Moor Lane.

17. Will these meetings continue once residents have moved in?

We intend to continue the residents meetings until the first residents have moved in. As the attendance numbers are falling, we may change the frequency to six monthly or yearly. If you have any issues, you can still contact us for a response.

18. Are the residents that will be moving into Kingsmoor Park coming from Sheerwater where an area is being re-developed?

At present we are not aware of any plans for Woking Borough Council to re-locate residents from Sheerwater to Kingsmoor Park. Our properties will be advertised on Woking Borough Councils allocations bidding system for applicants to bid for. The bidding system 'Hometrak' will be open to eligible applicants on Woking Borough Councils Housing register.

19. Concerns about additional traffic in Westfield Way when residents start to move in.

Handovers will be staggered where possible to reduce the impact on traffic into Westfield Way. There may be busier periods when removal lorries are delivering peoples belongings; we have agreed that the handovers will be in small batches so there shouldn't be a big impact.

20. Community Involvement work in Woking

We are currently working with 'What's up in Woking' to provide media training to local people so that a magazine can be created. We are also running a job club once a week for local people. A nature trail will be introduced on Turners Path over the next year or so which will be sympathetic to the environment. We are also working with Woking College where their year 11 students will assist in building a wooden sculpture for the site.

21. Thames Water Drop in Session

We enquired with Thames Water regarding the water drop in session on 8th October 2014. Thames Water advised us that they would be writing to local residents with invitations to the session. This drop in session is not open to the public and Thames Water has expressly asked us not to publicise it. Thames Water is managing all communications directly, and residents with any issues should contact either Laura.Edwards@thameswater.co.uk or shari@composemanagement.com for a response.